

CANMONEY MOBILE APPLICATION – USER MANUAL

Q. How to Login for the First Time in CanMoney?

- 1. You will receive your **Login ID**, **One-Time Password (OTP)**, and **TPIN** on your registered email.
- 2. Download the **CanMoney** app from the <u>Google Play Store</u>.
- 3. Open the app \rightarrow Enter your **Login ID** and **OTP**.
- 4. Tap Login \rightarrow Set your permanent password.
- 5. Tap Generate Trade Password → Enter OTP sent to your registered mobile number.
- 6. Set your MPIN (4-digit code) or enable Biometric Login (Fingerprint/Face ID).
- ✓ You're ready to trade! For assistance, contact us at 📞 022-4360 3800

Q. How to Reset Login Password?

- 1. Go to the **Login Page** → Enter your **User ID**
- 2. Tap Forgot Password
- 3. Fill in your Account Number and PAN
- 4. Tick the box labeled **LOGIN**
- 5. Set your new **permanent password** (OTP will be sent to your email)

Note: Forgot both Login and MPIN? Tick the box labeled BOTH

Q. How to Reset MPIN?

- 1. On the Login Page, enter your User ID
- 2. Tap Forgot Password
- 3. Enter your Account Number and PAN
- 4. Tick the box MPIN / TRADE PASSWORD
- 5. Tap Proceed.
- 6. Enter the OTP sent to your registered mobile → Verify it
- 7. Set your new MPIN.

Q. How to Enable Biometric Login?



- 1. Go to: ABOUT
- 2. Click PROFILE
- 3. Click ENABLE BIOMETRIC tab
- 4. Follow the prompts to set up **Fingerprint or Face ID login**.

Q. What is TPIN and How to Use It?

TPIN: Trading Personal Identification Number (used to place orders via phone).

- Call \ 022 4360 3871 / 72 / 73 / 74 / 75.
- Enter your CanMoney Login ID followed by TPIN to place orders via dealer.



Q. How to Transfer Funds to Trading Account?

- 1. Tap **≡**
- 2. Go to **FUNDS** (also on the bottom of Dashboard).
- 3. Enter the amount
- 4. click **DEBIT**.
- 5. Funds are credited instantly and auto-credited back to your bank by end of the day.

Note: For IPOs, funds are blocked directly from your linked bank account. No need to transfer separately.

Q. How to Check Trading Account Balance?

- 1. Tap **≡**
- 2. Select LIMITS
- 3. Your available trading balance will be shown here.

📊 Market Watch & Orders

Q. How to Add a Scrip to Market Watch?

- 1. Tap **≡**
- 2. Select WATCHLIST
- 3. Choose the desired watchlist.
- 4. Tap ADD SCRIPT
- 5. Search the Scrip
- 6. click ADD button

Q. How to Buy Shares (Cash & Carry)?

- 1. Tap **≡**
- 2. Select WATCHLIST
- 3. Tap the scrip
- 4. Tap BUY.
- 5. Enter Quantity.
- 6. Choose:
 - Market Order Buys at current price.
 - Limit Order Buys at your chosen price.
- 7. Set Order Type: DAY
- 8. Tap BUY ORDER.

O. How to Hold / Release Shares?

- 1. Tap **≡**
- 2. Select STOCK ALLOCATION
- 3. Select the scrip
- 4. Tap HOLD / RELEASE
 - **HOLD** Adds to holdings view.
 - **RELEASE** Keeps shares unmonitored for long-term.
- 🖈 Use this if shares are not visible after a corporate action.

Q. How to Check Holdings?

- 1. Tap **≡**
- 2. Select **HOLDINGS**
- \mathbb{Z} Note: From 4:30 PM to 7:30 AM, holdings may not reflect due to system updates.

Special Order Types

Q. How to Place VTD (Valid till Date) Order?

- 1. Tap **≡**
- 2. Select WATCHLIST
- 3. Tap scrip
- 4. Tap BUY.
- 5. Enter Quantity
- 6. Select Limit/Market Order
- 7. Set Order Type:VTD
- 8. Choose the date
- 9. Tap BUY ORDER

Q. How to Place AMO (After Market Order)?

- 1. Tap **≡**
- 2. Select WATCHLIST
- 3. Tap scrip
- 4. Tap **BUY**.
- 5. Enter Quantity
- 6. Select Limit/Market Order
- 7. Set Order Type:AMO
- 8. Choose the date

Ensure funds are transferred after 7:45 AM next day.

AMO orders cannot be modified/cancelled during market hours.

Q. How to Sell Shares?

A CANARA BANK SECURITIES LIMITED

- 1. Tap **≡**
- 2. Select **HOLDINGS**
- 3. Select Scrip
- 4. Tap NSE SELL or BSE SELL
- 5. Enter Quantity
- 6. Choose Market or Limit Order
- 7. Set Order Type:DAY
- 8. Tap SELL ORDER.

🔁 Intraday Trading & Square Off

Q. What is Square Off?

- Buy → Sell same day = Long Position
- Sell → Buy same day = Short Position
- **i** Intraday trades must be squared off before 3:10 PM
- **F&O:** Close position by placing the opposite order

How to Buy & Square Off (Intraday)?

To **Buy**:

- 1. Tap **≡**
- 2. Select WATCHLIST
- 3. Select Scrip
- 4. Tap **BUY**
- 5. Choose **INTRADAY** Product Type

Q. How to Sell & Square Off (Intraday)?

To Sell:

- 1. Tap **≡**
- 2. Select COMBINED NET POSITION

- 3. Select Scrip
- 4. Tap BUY
- 5. Choose **SQUARE OFF POSITION** or **SQUARE OFF ORDER**

Q. How to Square Off CNC Holding?

- 1. Tap **≡**
- 2. Select MY HOLDINGS
- 3. Tap BUY
- 4. Choose **SQUARE OFF CNC**
- 5. Enter details
- 6. Tap BUY NOW

Order Tracking & History

Q. How to Check Order Status?

- 1. Tap **≡**
- 2. Select **ORDERS**
- 3. Status:
 - **✓ TRADE** Successful
 - **ACCEPTED** In Queue
 - **X** REJECTED

Q. How to View Option Chain / Chart / Stock Details?

- 1. Tap **≡**
- 2. Select WATCHLIST
- 3. Tap any Scrip
- 4. Tap **DEPTH**.

You can now view: Option Chain, Chart, and Stock Info.



Q. How to Check 52-Week High/Low, Dividends, etc.?

- 1. Tap \equiv > WATCHLIST > MY HOLDINGS.
- 2. Tap a scrip \rightarrow View:
 - Technical
 - Price & Volume
 - Financials
 - News

Q. How to Check Trade History?

- 1. Tap \equiv > TRADE HISTORY.
- 2. Select Exchange and Date Range \rightarrow Tap Submit.

Q. How to View Portfolio?

- 1. $Tap \equiv > DASHBOARD > VIEW MORE > PORTFOLIO$.
- 2. Tap **VIEW MORE** to see full details.

Advanced Trading Features

Q. What is Stop Loss?

Helps limit losses by setting a predefined trigger price.

Example:

- Buy at ₹100 → Stop Loss at ₹95 → Sells at ₹95 if price drops
- Sell at ₹100 → Stop Loss at ₹105 → Buys back at ₹105 if price rises

Q. How to Place Stop Loss Order (CNC)?

- 1. Tap \equiv
- 2. Select WATCHLIST
- 3. Tap Scrip
- 4. Tap BUY



- 5. Enter Quantity
- 6. Choose Market/Limit Order
- 7. Enable Stop Loss
- 8. Enter Trigger Price
- 9. Set Order Type:DAY
- 10.Tap BUY ORDER

Q. How to Delete a Scrip from Market Watch?

- 1. Tap \equiv
- 2. Select WATCHLIST
- 3. Select the list
- 4. Press & hold the **Scrip**
- 5. 👉 Slide left
- 6. Tap Delete